RCS (Rensselaer Computing Services) and SIS/RSS (Self-Service Login) Information

RCS account	• RCS userid: 8 characters – first 5 characters of your lastname, first initial and potentially a number • RCS password: Minimum of 15 characters • Every time the password for this account is reset you need to wait 15 minutes before using it – this includes after obtaining a temporary password • Typically retrieved by obtaining a unique 16-digit pin # and entering that with your date of birth on this page: https://apex.cct.rpi.edu/apex/f?p=205:2:::NO:2::
Cisco Duo Multi-Factor Authentication	• Many systems at Rensselaer require a multi-factor authentication using the Duo app • Reference this article for installing and configuring this on your phone: https://itssc.rpi.edu/hc/en-us/articles/4404857070733-Duo-Mobile-Multi-Factor-Authentication • Hardware tokens are available for purchase at the Collegiate Bookstore
Cisco AnyConnect VPN Off-Campus access	• Required to access many systems from off-campus. Needs to be installed/configured and connected from each device: i.e. computer, laptop, mobile phone: https://itssc.rpi.edu/hc/en-us/articles/360008783172-VPN-Installation-and-Connection https://itssc.rpi.edu/hc/en-us/articles/360046680211-VPN-Mobile-Device-iOS-iPhone-iPad https://itssc.rpi.edu/hc/en-us/articles/360046294492-VPN-Mobile-Device-Android
RCS Account logins	• Access RPI WiFi: https://itssc.rpi.edu/hc/en-us/sections/360001746351-Wireless-Connections • Email for Students: https://itssc.rpi.edu/hc/en-us/sections/360001759052-Webmail-Roundcube-IMAP-Student-Email • Email for Faculty/Staff: https://itssc.rpi.edu/hc/en-us/sections/360001114711-Exchange-for-Faculty-and-Staff • Box account -requires registration: https://itssc.rpi.edu/hc/en-us/articles/360004742212-Box-Overview-Registering-for-an-RPI-Box-Account • Sign up for alerts: https://alert.rpi.edu • Update campus directory information – set preferred last name, add an alternate phone number or email address: https://itssc.rpi.edu/hc/en-us/articles/360008971451-Updating-Your-Directory-information-on-the-Rensselaer-s-on-line-directory
Office 365	• You can use your RPI email address to access Office 365 and/or download the Office suite locally on up to 5 devices. https://itssc.rpi.edu/hc/en-us/articles/360009791772-Office-365-Apps
SIS/RSS Self-Service Login	• SIS/RSS login – separate from RCS: https://itssc.rpi.edu/hc/en-us/articles/360058894332-SIS-Initial-and-Password-Change
Get Help	• IT home page for access to help and current Announcements or IT Alerts: https://dotcio.rpi.edu/ • IT Services and Support Page – KnowledgeBase and Submit a Request: https://itssc.rpi.edu • Useful articles for new to Rensselaer community: https://itssc.rpi.edu/hc/en-us/categories/360002605192-New-to-Rensselaer-community-for-Students-Faculty-and-Staff